

ASHLEY COUNTY MEDICAL CENTER

COMMUNITY HEALTH NEEDS ASSESSMENT 2013 MEETING #2

August 6, 2013

Ashley County Medical Center

6pm

RESULTS

ASHLEY COUNTY MEDICAL CENTER

Where do you reside?

- Crossett 19
- Hamburg 7
- Portland 1
- Wilmot 1
- Parkdale 0
- Other 2

Have you or someone in your household used the services of a hospital in the past 24 months?

- Yes 28
- No 2

At which hospital were services received?

- Ashley County Medical Center 20
- Other 8

RESULTS

ASHLEY COUNTY MEDICAL CENTER

How satisfied were you or someone in your household with the services you received at ACMC? Would you say you were

- *Satisfied* 24
- *Dissatisfied* 2
- *Don't Know* 2

Why were you satisfied/dissatisfied?

- *Pleasant attitudes*
- *Quick response*
- *Friendly*
- *Excellent Care*
- *Quality of care*
- *Attentive Staff*

RESULTS

ASHLEY COUNTY MEDICAL CENTER

Have you or someone in your household delayed health care due to lack of money and/or insurance?

- Yes 10
- No 18

How do you feel about the number of different types of health services provided by ACMC?

- Should decrease 1
- Stay about the same 8
- Should increase 20

Ashley County may have limited access to physician services. Do you think that additional physicians are needed in Ashley county?

- Yes 27
- No 1

RESULTS

ASHLEY COUNTY MEDICAL CENTER

What additional physician services would you like offered in your community?

- Internal Medicine 12
- Pediatrics 14
- Orthopedic Surgery 12
- Psychiatry 9
- Oncology 8
- Other ENT, Geriatric Care, more family practice

How would you rate Ashley County as a place to... ..

	Poor	Fair	Good	Excellent
• Raise children	0	5	16	9
• Earn a living	4	9	11	6
• Shop	8	14	7	1
• Start a business	7	15	7	1
• Educate your children	3	6	16	5
• Receive quality hospital care	1	6	16	7
• Receive quality physician care	3	4	18	5
• Eat healthy	6	12	7	5
• Have exercise options	7	4	15	4
• Receive health education	3	12	12	3

Results

Ashley County Medical Center

What services would you like to see offered in Ashley County?

- Pediatrics!!!!!!!!!!!!!!!
- Dementia/Alzhiemers support groups
- Urgent care facility
- Internal Medicine, Orthopedics
- Outpatient Geriatrics, Outpatient Psychiatry, Mental health services
- More family practice doctors
- Prescription Assistance Program
- After hours care besides ER
- Cardiology, Audiology
- More information services and help with literacy problem
- More choices for general surgery
- Education geared toward children and young parents
- ENT, Dermatology
- Teenage pregnancy prevention
- More outreach in smaller communities
- Telemedicine with specialists
- Better cardiology
- Better coordination of services reducing duplication of testing
- Better eldercare and follow-up
- Assistance with utilities

Results

Ashley County Medical Center

In your own words, why do you think the health statistics in Ashley County are poor?

- Low socioeconomic status
- Lack of Education
- Poor Education
- Lack of community knowledge about services
- Need areas to exercise
- Good health is not encouraged
- Bad habits
- Lack of Finances
- Poor Air Quality
- Poor Self-esteem
- Poor access to healthcare
- No one wants to get involved in finding solutions
- Lack of jobs to encourage health professionals to the area
- Lack of Doctors

Results

Ashley County Medical Center

What concerns you most about health care in Ashley County?

- ER Area
- I think it is improving but still needs work on improving critical care issues
- Why testing has to be redone again if referred to Little Rock- they say testing here isn't good enough
- Not enough doctors
- Ability to provide high quality of care to a small population
- No pediatrician; need for pediatrician –*mentioned several times*
- Nothing, we have air-evac if it is a service needs above ACMC's capabilities
- Care provided primarily by hospitalist and not primary care physician that knows patient
- Being able to recruit and retain physicians
- Not enough family practice doctors
- Specialists needed in ENT and pulmonologist
- The cost which is nationwide
- Obamacare and the ability for the doctor to be more personal with patient
- Doctors are few and limited and not accepting new clients or only see set # of clients a day
- Aging Physicians
- People won't use the doctors that are available here and hard to keep of staff
- Expertise and quality a concern
- Many family practice doctors are not taking new patients
- Inadequate public awareness of services provided at ACMC
- Compassion for patients

Results

Ashley County Medical Center

What do you think Ashley County Medical Center can do to help change these statistics? *Survey Answers*

- More health education and free support programs
- Explain things better to patients
- Patient Education
- Work better with other agencies
- Educate staff better to speak to their patients on their educational level
- Improve continuity of care with other health entities
- Help community to be able to provide active lifestyles
- Telemedicine with specialists
- Revamp how services are delivered
- Be good role models of good health
- Educate community about hospital services
- Encourage more community interaction and participation in forums like this one
- Work together with different organizations, schools, businesses, individuals, and see if we can get some plans in motion
- Physician recruitment
- This form is a good start. Hearing from people in the community. Finding out what they need and help them become informed on what is available

Results

Ashley County Medical Center

What do you think Ashley County Medical Center can do to help change these statistics? *Answers at first meeting*

- Perinatal Education Classes
- Teenagers- Birth Control, abstinence
- CPR training in rural areas and for children
- Smart 911 Education
- Resources- how to access resources
- Family Counseling
- Stroke Education
- Education on self-injections; diabetic education
- Nutrition Classes; preventative education
- Drug Abuse/Drug Education
- Collaborative Teamwork between schools, hospital, and all community entities.
Everyone works as an island
- Wellness Centers for everyone- free
- Utilize community activities to inform residents of services and education (rodeos, football games, festivals)

Results

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What do you think Ashley County Medical Center can do to help change these statistics? *More Survey Answers-continued*

- Support Groups (single parent, cancer, mental health,
- Get kids involved in medical careers (MASH, CHAMPS, etc.)
- Drug Assistance
- Health Education at Churches
- Hunger Initiatives- people need meals
- Education for young mothers- how to parent their children
- Injury prevention around the seasons of the year

SO..... WHAT ARE
WE GOING TO DO
ABOUT IT????